NC COUNTDOWN TO COLLEGE   **CFNC.org**

Mark Your Calendars!
Countdown to College: Month of October 2023
College Application Week: October 16 – 20

Below are a few technology steps you should take to help you plan and prepare for your NC Countdown to College event.

Technology Guidelines

It is highly recommended that you meet with your Information Technology department to go over these guidelines prior to NC Countdown to College and College Application Weeks to minimize technical issues.

- Ensure the site's IT Department has "*.CFNC.org" on their "Allow" list. Additional sites that should be approved are located on Page 2 of this document.

- Schools that have a dedicated T1 line with 100 students running at the same time, should anticipate a SLOW experience. For those schools, it is recommended to have more sessions with smaller audiences to ensure a better experience with a better response time. A good rule of thumb for schools with a dedicated T1 line: No more than 50 users at a time. The use of cable modems or DSL will cause issues.

- The www.CFNC.org website is designed to work properly with the following browser versions:

<u>Chrome</u> and <u>Microsoft Edge</u>

CFNC.org supports the current and previous major releases of **Chrome** and **Microsoft Edge**. Each time a new version is released, we begin supporting that version and stop supporting the third most recent version.

Determining the browser version number:

- o **Chrome**: Select <Help> menu option, select <About Google Chrome> Version number
- o **Edge**: Select <More> menu option, select <Settings> Look for the version under About this app

To have the best experience using the CFNC website, support for Java, JavaScript and cookies must be enabled in either browser and can be "turned on":

- o **Chrome:** Select <Settings> and then visit the <Privacy and security> section to enable these.
- o **Edge:** Select <Settings> and then visit the <Privacy and security> section to enable these.

- Pop up blockers need to be turned OFF. If the pop-up blocker is turned on, users may experience issues in creating their accounts or accessing College Applications, which are pop ups. Most of the pop-up blockers can be accessed for the various browsers in the same menus as above.

If your pages are not loading correctly, check with your Information Technology contact to ensure that the below URLs are on the approved list.

If you are behind a School System firewall, proxy or URL filtering system (like Zscaler):

In order to run all applications on the CFNC app hub and to correctly load all pages on RDS, we strongly suggest that the following URLs be on the approved list (i.e. not be blocked by any firewall, proxy, or URL filtering [such as **ZScaler**] in order to function properly). Please check your configurations to ensure none of these sites are explicitly blocked or are otherwise prevented from being accessed.

Add these URLs to "Allow" List for CFNC access:
xconnect.cfnc.org
xroadsapi.cfnc.org
apply.cfnc.org
www2.cfnc.org
cfncapi.cfnc.org
maps.googleapis.com
www.google.com
fonts.googleapis.com
maxcdn.bootstrapcdn.com
cdnjs.cloudflare.com
code.jquery.com
ajax.googleapis.com
use.fontawesome.com
api.humanesources.com
gstatic.com
cse.google.com
procenter.cfnc.org
protools.cfnc.org

Add these URLs to "Allow" List for RDS access:
ncresidency.org
ncresidency.cfnc.org
analytics.google.com
google-analytics.com

Add these URLs to "Allow" List for FAFSA access:
studentaid.gov/h/apply-for-aid/fafsa
fsaid.ed.gov/npas/index.htm

These domains are all listed in the Accessibility & Technical Support link on the footer of every CFNC.org page.
You will see them at the bottom of the page in the section titled "School System or Corporate Access." https://www.cfnc.org/accessibility-technical-support/